



Dog Days, Custom Pet Housing
226-268-6140
www.dogdayslondon.weebly.com
www.facebook.com/dogdayslondon

WARRANTY INFORMATION
INVENTORY # _____

Presentation of your original Bill Of Sale is required for all warranty claims. Please ensure you retain your copy for the duration of your warranty. Should you need to contact us regarding your purchase, or to address any issues you may be having with your product, please have your inventory number available so we can access your file quickly and get back to you.

- **Warranties are valid for 365 days (1 year) on all housing items, unless otherwise specified on your unique Bill Of Sale.**
- **All claims will be validated with either photos or a personal inspection (if required) by one of our builders, and then repairs will be scheduled and made within 14 (fourteen) days of approval at no cost within the warranty period.**
- **If your warranty has expired and you are in need of repairs or replacements, please contact us for a quote and we will assess your needs to ensure you and your pet(s) receive prompt attention.**
- **Any attempts at repair by any person other than a representative of Dog Days Custom Housing VOIDS all claims, regardless of the period in which the claim is made unless authorized in writing by Dog Days Pet Housing. No exceptions.**

WHAT YOU CAN CLAIM

- **Wood deterioration (rot/insect infestation/loose fasteners and nails)**
- **Broken, missing or splitting panels/bricks or door covers**
- **Structural Collapse (leaning to one side or excessive twisting of materials)**
- **Improper Sizing (all claims must be made within 14 (fourteen) days of delivery to receive a no cost replacement / refund, and returned product must be in resalable condition as determined by a representative)**
- **Improperly installed or leaking windows on applicable products**
- **Leaking roofs or excessive moisture**

WHAT IS EXEMPT

- **Broken window panes.**
- **Colour fading or deterioration as a result of excessive use or sunlight.**
- **Stains or damage incurred by regular use, mistreatment and/or attempts to move or transport product (without our assistance).**
- **No claims will be honoured on torn, stained or otherwise damaged fabric(s) of any kind including bedding.**

CUSTOMER SIGNATURE : _____